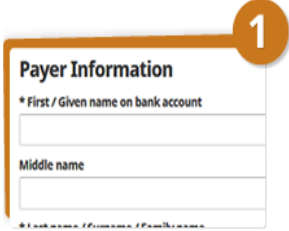




Student Dashboard User Experience


How to make a bank transfer to peerTransfer University

- 

1
Payer Information
* First / Given name on bank account

Middle name

* Lastname / Surname / Familyname
- 

2
YOUR BANK
PEERTRANSFER
- 

3
Follow the Bank Transfer Instructions
You → Your Bank

Create a peerTransfer login and fill out your payment details

Make a traditional wire transfer from your bank (online, phone or in person)

Track the progress of your payment via the payment dashboard

Questions: Feel free to chat with a customer support representative or email us at support@peertransfer.com



Payment Experience Updates



peerTransfer University
200 Portland Street
Boston, MA 02114, US
<http://www.peerTransfer.com>

Welcome to peerTransfer's International Student Payment Solution

peerTransfer University has partnered with peerTransfer to offer an innovative way to streamline international education payments.

1 Why pay through peerTransfer?

- Eliminate hidden bank fees – ensure peerTransfer University receives the correct amount.
- Save on exchange rates – in most cases you can make a payment in your home currency. peerTransfer will process the currency exchange - offering you wholesale exchange rates, unmatched by traditional banks.
- Peace of mind - 24x7 multilingual customer support when you need it most. Know where your payment is in the bank transfer process.

How to make a bank transfer to peerTransfer University

2

Payer Information

* First / Given name on bank account

Middle name

Last name / Surname / Family name

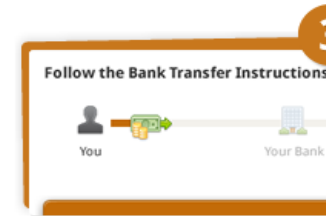
Create a peerTransfer login and fill out your payment details

1



Make a traditional wire transfer from your bank (online, phone or in person)

3



Track the progress of your payment via the payment dashboard

3 Questions: Feel free to chat with a customer support representative or email us at support@peertransfer.com

- 1 Why pay through peerTransfer – lists the benefits for students
- 2 Visuals for improved payment process instructions
- 3 Continued customer support – available 24x7 via Skype, email and phone



Account Creation

- 1 Account Information –
 - Student/Parent will create an account or sign into an existing account
- 2 Continue with Payment
 - User agrees to peerTransfer terms/conditions and to initiate transfer by a certain date

Payment

* In United States Dollars, the amount you want peerTransfer University to receive

* What country are you paying from?

* How you would like to pay?

peerTransfer University collect funds in United States Dollars, but peerTransfer enables you to pay in **over 30 currencies!**

Account Information 1

Create a new account

Sign into an existing peerTransfer account

* First / Given Name

* Last name / Surname / Family name

* Email Address

* Password

* Password Confirmation

By clicking "Continue with Payment" I agree to the following: 2

- peerTransfer's [Service Terms of Use](#) and [Privacy Policy](#).
- to send funds to peerTransfer from my Bank by **Feb 14th**.

Click "Continue with Payment" to continue



Standard Payment Information

Student Information

Payment type

Admissions Deposit

Student Account Payment

Other

* Student ID

* First name

Enter the student's given name

Middle name

* Last name

Enter the student's family / surname

* Date of Birth

Date of Birth

Payer Information

* First name

First / Given name on bank account

Middle name

* Last name

Last name / Surname / Family name on bank account

* Address 1

Address 2

* City

State / Province / Region

ZIP / Postal Code

* Country

* Email

* Phone number including country code

By clicking "Continue with Payment" I agree to the following:

- peerTransfer's [Service Terms of Use and Privacy Policy](#).
- to send funds to peerTransfer from my Bank by Feb 14th.

Continue with Payment

Payment information -

- Fill in required payment details
- Once the necessary information is entered, user will click "Continue with Payment"
- User will then receive payment delivery instructions on how to send payment to peerTransfer

Click "Continue with Payment" to continue



Next Steps

- 1 Status bar– student can track progress
- 2 Payment details – information for booked transfer
- 3 Bank Instructions – how to send your payment to peerTransfer by visiting your bank (online, phone, or in person).
- 4 Date bank transfer initiated – fill out when transfer was initiated for tracking and reporting purposes

peerTransfer™ MY PAYMENTS LOGOUT

Payments Profile Support

Follow the Bank Transfer Instructions below

1 You Your Bank peerTransfer peerTransfer University

Pending 10,000.00 USD to peerTransfer University Cancel Payment

2	Payment ID	Payment to Send	Savings	Created on
	PTU236127338	7,660.00 EUR	222.00 EUR	Feb 10, 2012

3 Bank Transfer Instructions

Please initiate your payment by **February 14, 2012**
Follow the steps below to ensure quick and accurate delivery of your payment

To Pay via Online Bank or Bank by Phone
Create a Bank Transfer with the information below

Online
Phone

Amount and Currency to send: **7,660.00 EUR**
Beneficiary Bank: **ING Belgium S.A./N.V., Breda Branch**
Beneficiary Bank Address: **Bijster 9, 4817 HZ Breda, The Netherlands**
Beneficiary Bank IBAN: **NL84BBRU0209973706**
Beneficiary Bank SWIFT or BIC code: **BBRUNL2X (or BBRUNL2XXXX)**
Beneficiary Customer: **peerTransfer Education**
Beneficiary Address: **200 Portland Street, Suite 301 Boston, MA 02114**

To Pay at your Local Bank Branch
Print the form below and bring it to your bank to initiate a Bank Transfer
[Bank Transfer Instructions Form](#)

4

Speed up your payment delivery!
Let us know the date you initiated the Bank Transfer

Click submit to continue

User Dashboard

The screenshot shows the peerTransfer user dashboard. At the top, there is a navigation bar with the peerTransfer logo, a 'MY PAYMENTS' button, and a 'LOGOUT' link. On the left, a sidebar contains navigation options: 'Payments', 'Profile' (marked with a '1'), and 'Support'. The main content area is titled 'Wait for peerTransfer to receive funds from your bank'. It features a progress bar with four stages: 'You', 'Your Bank', 'peerTransfer', and 'peerTransfer University'. Below the progress bar, a status bar indicates 'Awaiting 10,000.00 USD to peerTransfer University' with a 'Cancel Payment' button. A table lists payment details:

Payment ID	Payment to Send	Savings	Created on
PTU236127338	7,660.00 EUR	222.00 EUR	Feb 10, 2012

A yellow notification box states: 'You have initiated your payment on Feb 10, 2012. Please keep in mind that it usually takes 2 to 3 business days for us to receive your funds. If you have not sent the funds yet, [go back to view the bank instructions](#)'.

Section 2, 'Additional Information (Optional)', asks the user to provide details to speed up processing. It includes input fields for 'Amount Sent' (with a currency dropdown set to 'EUR'), 'Bank Name', and 'Bank Branch', followed by a 'Submit' button.

- 1 Navigation-
 1. Payments:
 - Completed
 - Pending
 - Cancelled
 2. Complete profile information
 3. Access 24x7 customer support

- 2 Additional information – this will help peerTransfer process the payment faster



Payments - Processing

The screenshot shows the peerTransfer user interface. At the top, there is a navigation bar with the peerTransfer logo, a 'MY PAYMENTS' button, and a 'LOGOUT' link. On the left, a sidebar contains links for 'Payments', 'Profile', and 'Support'. The main content area displays a payment processing status. A progress bar at the top of the main area shows the payment is in the 'Processing' stage, with a green bar indicating progress. Below this, a table provides details about the payment. A yellow callout box with a '2' icon contains a message from peerTransfer. At the bottom, there are several security and accreditation logos.

peerTransfer received your funds on Feb 10, 2012. They should be delivered to peerTransfer University today

1

You — Your Bank — peerTransfer — peerTransfer University

Processing 10,000.00 USD to peerTransfer University

Payment ID	Payment to Send	Savings	Created on
PTU236127338	7,660.00 EUR	222.00 EUR	Feb 10, 2012

2

We are processing your payment, and will send it to peerTransfer University today
You will be notified by email once we deliver your payment

We care about security

McAfee SECURE TESTED 13-FEB

VeriSign Secured

BBB ACCREDITED BUSINESS

ISO 27001 CERTIFICATE

This status will notify the user that peerTransfer has received funds and will deliver it to the school

- 1 Status bar shows where the user is in the process
- 2 Payment message – indicates peerTransfer has received the payment



Payments - Delivered

The screenshot shows the peerTransfer 'MY PAYMENTS' interface. At the top, there is a navigation bar with the peerTransfer logo, 'MY PAYMENTS', and a 'LOGOUT' button. A sidebar on the left contains links for 'Payments', 'Profile', and 'Support'. The main content area displays a payment status of 'Delivered' for 10,000.00 USD sent to peerTransfer University on February 13, 2012. A progress bar at the top of the main content area shows the payment flow from 'You' to 'Your Bank' to 'peerTransfer' to 'peerTransfer University', with a green checkmark and a circled '1' indicating completion. Below this, a table provides payment details:

Payment ID	Payment to Send	Savings	Created on
PTU236127338	7,660.00 EUR	222.00 EUR	Feb 10, 2012

A green callout box with a circled '2' contains the message: 'We have sent your payment to peerTransfer University on February 13, 2012. Please keep in mind that it might take them 2 to 3 business days to receive and process it. Please contact [customer support](#) with any issues regarding this payment.'

At the bottom of the page, there are several security and accreditation logos: 'We care about security', McAfee SECURE (TESTED 13-FEB), VeriSign Secured, BBB ACCREDITED BUSINESS, and ISO 27001 CERTIFICATE #009.

This status will notify the user that peerTransfer has received funds and will deliver it to the school

- 1 Status bar shows payment is complete
- 2 Payment message – indicates when the school received the payment



Profile

peerTransfer™ MY PAYMENTS

Payments

Profile

Support

Edit your profile

Remember to insert your current password to make any change effective

* First name

* Last name

* Email

* Current password

New password

New password confirmation

Save changes

We care about security →

McAfee SECURE TESTED 13-FEB

VeriSign Secured VERIFYS

BBB ACCREDITED BUSINESS

ISO 27001 CERTIFICATE #2791

Profile

- Allows you to update your dashboard user account information and change your password



Support

Payments

Profile

Support

Support

For more info visit our [Help Center](#)

Have a question, issue or comment? Fill out and submit the form below or contact us via phone, email, skype or chat. We will get back to you quickly.

From
Marybeth Unsworth [marybeth@peertransfer.com]


Message

Send

US and Canada **1-888-841-8081**
International Calls **1-617-674-3254**
Fax **1-617-674-3254**


Skype user **peertransfer**
Email info@peerTransfer.com

**peerTransfer
United States**



200 Portland Street
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**peerTransfer
Spain**



Edificio Europa
Avenida Aragon, 30, 13-J
46021 Valencia

We care about security



Click for Live Help



Support

- You can send a message to peerTransfer if you have questions
- Click for Live Help: An online chat tool displays at the bottom of each page for live support

